



## THE PLEDGE

I swear / promise that I will perform my duties honestly and carefully.

I swear / promise that I will carefully consider all of the interests involved in the company, namely those of the customers, the shareholders, the employees and the communities in which the company operates.

I swear / promise that I will always consider weighing the customer's balance of interests and will inform the customer as best as possible, to the best of my ability.

I swear / promise that I will behave according to the laws, regulations and codes of conduct that apply to me.

I swear / promise that I will keep secret that which is entrusted to me.

I swear / promise that I will not abuse my knowledge.

I swear / promise that I will be open and verifiable and I know my responsibility towards society.

I swear / promise that I will endeavor to maintain and advance confidence in the financial sector.

This I declare and promise!

Utrecht 14 May 2013